

FINANCIAL POLICY

Our mission is to deliver the finest and most comprehensive dental implant and periodontal services available today. We are concerned about your dental care and want to ensure that it is performed in the most responsible manner. In order to assist you with the investment in your dental health, we have outlined our payment policy. Most of our patients want to understand their financial obligations for dental services before treatment begins so that they can plan their finances accordingly.

First Visit/Emergency/Single Visit Payments

For initial examinations as well as all single visit procedures, our policy is that payment is due in full at the time of service regardless of insurance coverage. For your convenience, we accept cash, checks, money orders and the following credit cards: Visa, MasterCard, and Discover. We are happy to file your insurance paperwork in a timely manner on your behalf. However, any insurance reimbursement will be sent directly to you by your insurance company. Your insurance reimbursement is based on a contract between you and/or your employer and your insurance carrier. Our office has no involvement in that contractual relationship.

Multiple Visit Payment Options

For all treatment requiring more than one visit, you will be able to meet with one of our Treatment Coordinators. They will provide you with your exact fees in advance of any treatment. They will review the following payment information with you. It is always possible to pay the total amount due in advance of treatment. Payment may be made by cash, check or credit card.

When Dr. Meltzer performs surgery, or when the hygiene department schedules root planning, a surgical room deposit is required when the appointment is scheduled. This is a non-refundable deposit should the appointment be changed or cancelled without 48 hours notice. The deposit is calculated as 25% of the total per visit fee, rounded off to the nearest hundred dollars. The balance is due at the time of treatment. If you have dental insurance, we will be happy to file a dental claim with your insurer so that benefits can be sent directly to you. Your insurance reimbursement is based on a contract between you and/or your employer and your insurance carrier. Our office has no involvement in that contractual relationship.

For those individuals who would prefer an extended payment plan, outside financing is available (good credit standing is required) through our office. We can provide you with an outline of monthly payments with no finance charges for twelve months. If you choose to extend your payment options beyond twelve months, a finance charge will be incurred through our outside financing agency. For further details please contact one of our patient coordinators.